**Mieyar Management Consultancies LLC Privacy Policy**

This Privacy Policy is valid for the website hosted by **Mieyar Management Consultancies LLC (**hereinafter referred as “**Mieyar**”). In this Privacy Policy we provide information about the processing of **Company Data, Personal Data** and **Property Data** while using our services.

**Definitions:**

The following words and expressions, wherever mentioned in this Privacy Policy, will have the meaning indicated opposite each of them unless the context implies otherwise:

**Company Data:** means the information that alone or in combination with other information held by company, allows the identification of company or official representative.

**Personal Data:** means information that alone or in combination with other information held by individual, allows the identification of individual.

**Property Data:** means all information and data relating to the property including properties’ operation information and any other information that alone or in combination with other information held by company/individual, allows the identification of the property.

The protection of Company’s Data, Personal’s Data and Property’s Data is very important to us. If you have any questions or would like more information about privacy at Mieyar, please contact info@miyear.ae with the subject ‘Privacy Query’.

Continuous technological development, changes to our services, changes to laws, or other reasons may require us to amend our Privacy Policy. We will make changes to this Privacy Policy regularly and we ask that you keep yourself informed of its contents.

1. **Party responsible for data processing**

The controller of the Company Data, Personal Data and Property Data we process is Mieyar, Telephone: +971 524066800, E-mail: info@mieyar.ae.

1. **Data protection officer point of contact**

You can reach our data protection officer at info@mieyar.ae with the subject ‘Privacy Query’.

1. **Your Rights**

You have the right to information, access and editing.

1. **The processing of Company Data, Personal Data and Property Data when using the services**

We process Company’s Data, Personal’s Data, Property’s Data using the legitimate interests legal basis, except in specific circumstances where you provide consent or where the processing is necessary for a contract that you have with us or where you have asked us to take specific steps prior to entering into a contract. We apply appropriate safeguards to protect company’s/individuals’ privacy. Processing Property Data will be limited to analyses purposes to assign a score for your property or other properties.

**When you use our services, we process these types of Company Data, Personal Data, and Property Data**

* Personal identifying information means but not limited to name, addresses, telephone numbers, email addresses, sex, date of birth for the account registration purposes.
* Electronic identification data such as IP addresses, cookies, connection moments, device ID’s mobile advertising identifiers, date and time of the inquiry, time, request contents, (concrete page), access status/HTTP status code, amount of data transferred, website receiving the request, browser software and version, operating system and its interface, and language.
* Property Data means but not limited to all data related to the property such as operations data, other properties, and characteristics of the property such as its name, location, area, etc.…
* Electronic localization data such as GPS data and locational data.
* Security details such as passwords related to our services.

**When you use our services, we may share the data with the following categories of recipients:**

* Third party service providers who provide data processing services for us, such as: hosting and storage providers, customer service providers, communications providers, security and fraud prevention providers, analytics, advertising, and marketing providers. These providers are under contractual obligations to not share your personal data with anyone else and to not use your data for any other purpose.
* Third party service providers who provide services to us that are independent data controllers, such as security and fraud prevention services and advertising and marketing providers.
* Law Enforcement Authorities, Supreme Council of Energy, Ministry of Climate Change and Environment and any other government authorities.

1. **Verification of Company’s Data, Personal Data and Company’s Operation Data provided.**

After the registration of an account, you will be asked to provide requested documents to verify the information provided. Mieyar may withhold sharing scores reports if the client fails to verify all information needed to get a score.

You agree that Mieyar will verify some properties’ operation data provided by you

* Hard verification: applicable where hard evidence can be provided by you, or (i.e., utility bill to verify energy records);
* Soft verification: applicable where hard evidence cannot be provided by you (i.e., meals prepared per month; there is no way to hard check such records, in this case Mieyar will accept an internal operation records a facility uses to track their operations).

You agree and acknowledge that we may collect and store company’s information, directly from you or from an official authorised representative and you consent to our collection and storage of same.

1. **Specific functions of the services**

**5.1 Mieyar’ User Account**

You can create on behalf of a company as an authorised representative or as individual a Mieyar user account. If you create a Mieyar user account, you will also create password and can view the data you have stored in an account.

You agree and acknowledge that data shared with Mieyar shall be shared only by authorized representatives on behalf of the company/client.

You agree and acknowledge that you authorised to share and submit the data provided by you in the account.

You agree and acknowledge that you will be legally liable for the information submitted and you waive, release to assert any claims or causes of action against Mieyar or its stockholders, directors, officers, employees with respect to any matter.

**5.2 External Links**

If our Services link you to other websites or Apps, those newly opened links do not operate under this Privacy Policy. You should examine the privacy policies posted on those other websites or Apps to understand their procedures for collecting, using, and disclosing personal information.

1. **Analysis**

The analysis will consider properties’ characteristics, energy records, operation records, location, weather records and other Properties’ Data, and any data that might be needed to assign a score based on collected information provided.

1. **Liability**

Mieyar provides scores and reports generated accordingly to the information provided by company/individual and is not liable for any scores or reports that is generated through Mieyar.

1. **Use of social plug-ins**

This website uses the provider’s social plug-ins. These plug-ins collect data from you and transmit it to the respective vendor’s server. We have taken technical measures to ensure the protection of your privacy, which guarantees that your data cannot be collected by the vendors of the respective plug-ins without your consent. These will initially be deactivated when you visit a site connected to the plug-ins. The plug-ins will not be activated until you click on the respective symbol, and by doing so, you give your consent to have your data transmitted to the respective vendor.

1. **Data transmission**

The Company’s, Personal and Properties’ information that we process may be transmitted or transferred to countries other than the country in which you reside. Those countries may have data protection laws that are different from the laws of your country.

We have taken appropriate steps and put safeguards in place to help ensure that your personal information remains protected in accordance with this Privacy Policy. We also require that third-party service providers to whom data transfers are made have appropriate safeguards in place to protect your personal information, in compliance with applicable data protection laws & regulations.

1. **Data security**

We have taken extensive technical and operational security precautions to protect your data from being accidentally or intentionally manipulated, lost, destroyed, or accessed by unauthorized persons. Our security measures are reviewed regularly and updated in keeping with technological advances.

1. **Data Storage**

We will retain the Properties’ Data in case the account has been deleted and as long as it is required for analysis purposes; we will anonymise and/or aggregate your data.

1. **Changes to this Policy**

We may revise this Privacy Policy from time to time. The most current version of the policy will govern our use of your information will always be \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_(insert website address). If we make a change to this policy that in our sole discretion, we will notify you via the email associated with your account. By continuing to access or use the services after those changes become effective, you agree to be bound by the revised Privacy Policy.